

Information & Policy

As of 12/16/2016 to Current

Blackberry Creek Mini Farm is Licensed with the GA Dept. of Agriculture:

Pet Dealer License Number 36104417

Poultry/Livestock Sales/Dealer/Broker License Number 11045 We are Zoned Agricultural

Sherry Amerson-White - Owner/Operator

Puppies sold come with a 90 Day Health Guarantee

Please see <http://bcmfarm.com/90dayhealthgty.pdf> for the Puppy Health Guarantee Care sheets and instructions are available or provided for all Puppies, Potbelly Piglets, Rabbits/Bunnies, Goat Kids. Select Animals (potbelly piglets, goats, sheep) may be sold while still on bottle according to Guidelines/Rules/Regulations as set forth by The Georgia Department of Agriculture

ANIMAL PROTECTION CHAPTER 40-13-13

(2) Pets that are sold, offered for sale, exchanged, or offered for adoption must be at the minimum age to sell. Puppies must be a minimum age of 8 weeks prior to sale. Written recommendations for the appropriate feeding and care must be provided at the time of the transaction for those animals that are not independent of parental nurturing. It is recommended that persons take newly purchased pets to a veterinarian within 48-72 hours of purchase to have the animal checked by a licensed and accredited veterinarian of your choice. Purchase from licensed pet dealers only. You can request the inspection history information on a licensed establishment under the Georgia Open Records Act. Although there is no "lemon law" concerning pet purchases, in Georgia, the Animal Protection Section does investigate disease and health issues and selling under false pretenses.

Refunds/Disputes/Cancellations Policy -

Satisfaction is our top priority. For problems with a transaction, we will work with you to resolve the issue. You can [EMAIL](mailto:blackberrycreekminifarm@gmail.com) (blackberrycreekminifarm@gmail.com) or call/text 1-706-833-5535. Please allow 2-4 business days for response. For Online Purchases - We adhere to all the PayPal and EBay guidelines. Please make sure you have followed any procedures under those dispute resolution guidelines before calling to make sure it is a merchant issue.

We do not issue refunds unless an item is unavailable or an order is cancelled within 24 hours of payment. A fee of 15% on cancellations will apply. We do offer credit towards a later purchase. Please do not return any items without first also checking PayPal and EBay Return Policies and Securing an RMA Authorization Number from us. Once items have shipped we will provide tracking info. PLEASE NOTE: At that point we are no longer liable for the quality of merchandise shipped. Please contact the Carrier with claims for lost, late delivery and/or damaged merchandise.

For Local Purchases -

Every effort is made to adhere to proper rules and regulations of appropriate authorities.

No refunds are offered. All Animals are healthy when purchased/shipped. However, a replacement pet or credit for a future purchase may be offered under select circumstances, if notified, within 24-48 hours.

Sexing Guarantee on fowl is original price paid toward the purchase of different fowl with return of incorrect fowl. (Farm credit)

We reserve the right to refuse sales under certain circumstances.